



## EMS SYSTEM DEVELOPMENT COMMITTEE

### STATE BOARD OF EMERGENCY MEDICAL, FIRE AND TRANSPORTATION SERVICES

#### MINUTES

June 18, 2019

**Committee Meeting Date and Location:** Tuesday, June 18, 2019 at the ODPS Shipley Building, Conference Room 1102, 1970 W. Broad Street, Columbus, OH 43223

**Committee Members Present:** Deanna Harris, Chair; Herb de la Porte; Vincent Gildone; Mary Ahlers; Joseph Natko; Clark Crago

**Committee Members Absent:** Aaron Jennings, Vice Chair; Karen Beavers; Larry Manaro; Susan Kearns; Josh Tilton

**Visitors:** Chad Magrum, Mid-County EMS, Oak Harbor, Ohio; Tony DeAscentis, CEO, Ving!

**EMS Staff Members Present:** Rob Wagoner; Sue Morris; Jodie Parker

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#### **Welcome and Introductions**

The meeting was called to order at 1:03 pm. Ms. Harris welcomed everyone and then introductions were made around the room.

#### **Approval of Minutes**

**ACTION:** *Motion to approve the minutes of the April 16, 2019 meeting.*

Mr. Gildone – First. Ms. Ahlers – Second. None opposed. None abstained. Motion approved.

#### **NEW BUSINESS**

Ms. Harris turned the floor over to Tony DeAscentis, CEO of Ving! Mr. DeAscentis gave us the background of Ving!, which is out of Youngstown, Ohio. Their purpose is to engage people in training videos. He explained that learners today want videos and short bursts of information. These trainings can be posted on our website for people to take. A suggestion was made that possibly we could put these videos on the Public Safety Training Campus. No sign-ins, no downloads, no plug-ins. No excuses. The data collected and reported is very helpful. It can show you if someone has looked at the training, watched the whole thing or only partially.

Ving! produces training video “bursts” and a sample was brought for viewing today. Mr. DeAscentis explained that there are three challenges to keeping up with training: employee availability; existing content; and course availability (or on-demand). It has been proven that when someone learns something in short bursts, they retain the information better. It is a short training video (3 ½ minutes) and there is thorough documentation of taking the training. This sample training video, made with the aid of Vince Gildone, was on Assured Clear Distance.

Mr. Wagoner reported that they are working on the Public Safety Training Campus. In the future, it will not be free. This came out in a meeting in February and is the first time it has come up, at least that he is aware.

Mr. DeAscentis explained that these microbursts could also be locked so you cannot open it unless you were invited to. They can also make the microburst inactive so it can be updated then made active again. He also discussed short burst training videos on safety placed at strategic locations via QR Codes. The committee had the opportunity to ask Mr. DeAscentis questions.

Mr. DeAscentis will send Ms. Harris an email that will contain the Assured Cleared Distance training video along with a 3 minute recorded presentation on Ving! by Mr. DeAscentis in order for Ms. Harris to provide it to the Board.

## **OLD BUSINESS**

### **Research and Analysis Update:**

Ms. Harris asked Mr. Wagoner and/or Ms. Morris if there was any additional information on data they would like to report. Ms. Morris reported she is waiting on the new reports, broken down by county or zip code. Ms. Morris submitted an abstract and will be presenting at the ATSIP (Automotive and Transportation Statistics Information Professionals) 2019 Conference in August in Austin, TX. They also did a poster presentation at NAMESCO, which was very well received. Mr. Wagoner stated that Ohio is uniquely positioned in that they have the ability to look at public safety data like that in one office.

### **Letter to EMS Vendors and Chiefs:**

The letter to the EMS Vendors and Chiefs, regarding the non-transport options in reporting, went out via email push today. Mr. Wagoner explained that it was hung up in a new process, which has to go through the Governor’s office. Mr. Wagoner read it to the Committee. (A copy is included at the end of these minutes.)

### **Next Medical Directors’ Conference:**

Ms. Harris reported that we were the first committee to suggest topics for the Medical Directors’ Conference. Ms. Morris stated that it would be held next-door (ODOT) and they will be doing short 15-minute bursts.

Topics for Medical Director’s Conference – Wednesday, November 13<sup>th</sup>

- EMSIRS
- Non-Transport Data
- Mobile Integrated Healthcare or Community Paramedicine
- Data: How to Find It, How to Use It

## **EMSIRS Data Dictionary:**

Mr. Wagoner reported there is going to be an EMS Dashboard and it will be amazing. Mr. Wagoner posed this question: If you were an EMS Chief and you wanted to find out about the things going on in your service area, based on calls and what your people are doing, what would the top 10 items be (for the dashboard); for example, the top 10 kinds of runs for your agency vs. the state aggregate?

Mr. de la Porte, and others, listed the following:

- % no treat vs non transport
- Cardiac Arrests (CARES)
- Stemi compliance with times to the hospital
- How many people were back boarded?
- Trauma care (time on scene) Time critical diagnosis
- What are the Top 10 calls?
- What are the Strokes trucks doing?
- Intubation Data
- Equipment Data

Alternatively, perhaps it could be set up as a query - where the EMS Chief could query what data he wanted to see. Chief Natko would like to see some demographic information.

Discussion followed about ET<sup>3</sup> and the information included in the meeting packet. Mr. de la Porte shared some additional information he found. One of the elements is to have a nurse practitioner at the dispatch center. Another is you have to have something like 7500 billable Medicare calls to be considered. He cautioned that there is a lot of information out there and a lot of it is not true.

## **NEW BUSINESS**

### **Chair and Vice Chair:**

Ms. Harris stated that she is stepping down in October. She is checking with Aaron Jennings whether he will stay on as Vice Chair. Ms. Harris asked if anyone had been entertaining wanting to chair this committee. Mr. Gildone brought up a concern that this would be a 2-day commitment with having to report to the Board. Mr. de la Porte said he could help and report to the Board if needed.

Mr. Gildone said he is willing to take on the role of Chair of the EMS System Development Committee. Ms. Harris will nominate Mr. Gildone to the Board tomorrow. She will not do anything right now with the vice chair position until she has the opportunity to talk with Mr. Jennings. For now, Ms. Parker will address any communications to both Ms. Harris and Mr. Gildone, as the transition is under way.

### **Adjourn**

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**ACTION:** *Motion to adjourn at 2:50 pm.* Mr. de la Porte – First. Ms. Ahlers – Second. None opposed. None abstained. Motion approved.

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**Next meeting:** August 20, 2019 @ 1:00 pm.



SAFETY SERVICE PROTECTION

## OHIO EMERGENCY MEDICAL SERVICES



Melvin House, Executive Director  
[www.ems.ohio.gov](http://www.ems.ohio.gov)

### Attention All EMS Agencies and Software Vendors

With increasing frequency, many EMS agencies respond to calls for help that actually become wellness checks, lift assists, and cancellations. While these responses impact an agency's operational budget, reimbursement for these services is not likely. After discussing these issues and reviewing the submitted EMS Incident Reporting System (EMSIRS) data, the Rural and System Development Committees of the Ohio Emergency Medical, Fire, and Transportation Services Board (EMFTS) have discovered that many of the related call disposition choices have been disabled by vendors and/or reporting EMS agencies. These data would be useful for creating a statewide benchmark as a reference to better understand the total impact of these calls on a service's bottom line. Reporting these incidents will provide valuable information related to the unreported and unreimbursed services that strain already limited EMS resources.

We request that you please work with your software vendors and EMS agencies to ensure that all appropriate lists, menus, and options are available within your EPCR systems. We recommend starting with a review of **eDisposition fields 12,16,17,18** to ensure all selections listed in the data dictionary are available in your systems. You should also confirm with your software vendors that non-transportation events will be entered and transmitted to EMSIRS as part of your normal data submissions.

For those of you using the state's EMSIRS web-entry portal, a redesign that will be implemented later this year will facilitate reporting these types of responses. The EMSIRS data dictionary containing detailed field and drop-down information can be found at [https://www.ems.ohio.gov/links/ems\\_EMSIRS3DataDictionary.pdf](https://www.ems.ohio.gov/links/ems_EMSIRS3DataDictionary.pdf).

Thank you for your attention and cooperation in this matter. Your assistance is appreciated as we work to improve Ohio's EMS system based on robust data collection, analysis, and information sharing.

Ohio Department of Public Safety  
[www.publicsafety.ohio.gov](http://www.publicsafety.ohio.gov)

Mike DeWine, Governor  
Thomas J. Stickrath, Director